AI Reinvention Task Map

Connected video: The 3 Skills Driving the Future of Work | Keyword: REINVENTION

Step 1 - Map the tasks inside the job

Task I do now	Could AI or automation assist?	What still needs a human?	Skill to build next	Proof to collect
Example: Answer the same customer order questions every day.	*Yes - FAQ lookup, email drafts, order-status scripts.*	*Judgment, empathy, escalation, unusual exceptions.*	*AI fluency + interpersonal communication.*	*Before/after response time; example of complex issue handled well.*

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Step 2 - Choose your reinvention move

Reinvention move	What I will try	When	What success looks like
Example: Learn the tool before it is required.	*Test an AI note-summary tool on non-sensitive practice text and compare output to my own notes.*	*This week*	*I know what it does well, what to check, and when not to trust it.*

Sources to read next

McKinsey Global Institute - Workforce in Motion: Skills and Pathways to Future Jobs in the United States
Official MGI report page
This Emerald resource turns source material and Emerald coaching guidance into a practical worksheet. It does not republish the report PDF. Use your own real facts, numbers, and work examples.